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| <b>Report to:</b>         | <b>HEALTH SCRUTINY COMMITTEE</b>     |
| <b>Relevant Officers:</b> | Steve Sienkiewicz, Scrutiny Manager. |
| <b>Date of Meeting</b>    | 25 <sup>th</sup> September 2014      |

## **BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST**

### **1.0 Purpose of the report:**

1.1 The Committee to consider the Trust update report and receive a presentation regarding patient experience

### **2.0 Recommendation(s):**

2.1 To note the contents of the report and presentation, ask questions and make recommendations that are considered appropriate.

### **3.0 Reasons for recommendation(s):**

3.1 To ensure constructive and robust scrutiny of the report.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? N/A

3.3 Other alternative options to be considered:

None.

### **4.0 Council Priority:**

4.1 Improve health and well-being especially for the most disadvantaged.

## 5.0 Background Information

5.1 Members from the Trust and patient experience team will be in attendance at the meeting to deliver the presentation and address any questions.

## 5.2 General

5.2.1 **Performance:** The last few months have been extremely challenging in relation to areas such as Emergency Department waits, the 18 week RTT target and a variety of other important areas. Staff have been working hard to provide the best quality of service in these challenging times. The Trust continues to meet the targets.

5.2.2 **Partnerships:** Over the last few months there has been some excellent partnership working with the Trust, local commissioners and other influential agencies. There has been a real drive in this area recently and the new relationships are proving extremely beneficial and something which the Trust will continue to drive forward in the future.

5.2.3 **Fylde Coast – NHS Accelerate Programme:** The Fylde Coast health and social economy is still waiting for news on its bid to be included in the NHS Accelerate Programme. The programme is seeking to support a small number of health and social care economies in England to take part in a pilot aimed at accelerating the implementation of out-of-hospital models of care and is set to announce its selected health and social care economies shortly. The programme will provide resources to support evaluation of outcomes, and gain a better understanding of the funding models that will need to be developed and agreed nationally in order to incentivize these new models of care.

## 5.3 Witnesses/representatives

5.3.1 The following persons have been invited to attend the meeting and report on this agenda item:

- Mrs Pat Oliver, Director of Operations, Blackpool Teaching Hospitals NHS Foundation Trust.
- Mr Paul Jebb, Assistant Director of Nursing for patient experience, Blackpool Teaching Hospitals NHS Foundation Trust

Does the information submitted include any exempt information?

No

### List of Appendices:

Appendix 6a Patient experience presentation

**6.0 Legal considerations:**

6.1 N/A

**7.0 Human Resources considerations:**

7.1 N/A

**8.0 Equalities considerations:**

8.1 N/A

**9.0 Financial considerations:**

9.1 N/A

**10.0 Risk management considerations:**

10.1 N/A

**11.0 Ethical considerations:**

11.1 N/A

**12.0 Internal/ External Consultation undertaken:**

12.1 N/A

**13.0 Background papers:**

13.1 None.